



WANT TO BE SWIMMING for the MAY LONG WEEKEND?

A pool can take up to 14 days to be swim ready. Any needed repairs could impact the operation of your pool & timeline.

Pool Opening

No Need to be Home! Every pool opening is unique and can take varying amounts of times to complete. Please understand we are only able to provide you with appointment dates, timelines will vary. To ensure contact-less service calls we will let ourselves in & email you upon completion of your service. We will email you 1-2 days before your scheduled opening as a reminder.

gfh:

SERVICE	INCLUDED	NOT INCLUDED	NOTE:
Pump off & remove cover	✓		
Wash, fold & put away cover	✓		
Drain, clean & store water bags	✓		PLEASE BOOK ANY ADDITIONAL services you would like us to provide (e.g., pool vacuuming, heater service etc.) prior to opening. This will ensure our crews show up prepared for your pool
Reassemble filtration equipment	✓		
Re-install deck equipment	✓		
Clean water line	✓		
Add shock treatment	✓		
Start-up system *if possible at time of opening due to water level	✓		
1 L concentrated algaecide	✓		
1 L Cop Out (metal stain preventer)	✓		
Pool Vacuum		X	Additional \$75
Salt Cell & Cartridge Cleaning		X	Closing Service
Equipment Start Up		X	Additional visit starting at \$99
Bags of Salt		X	Will be Added for 12.99 ea.
Treat & Clear Algae		X	POR
Heater Start Up & Service *		X	Additional \$175
Heater Cleaning		X	Starting at \$250 + HST

NOTE: Heater Start Up & Service: This occurs 1-3 days after the pool opening with our LICENSED GAS FITTERS. By law, the homeowner or a licensed gas fitter are the only two parties who are able to touch the pool heater. Any needed repairs will be quoted & charged separately.



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PRIOR to your opening please ensure the following:



Before Check List

- ACCESS:** Please ensure gates or doors are unlocked. If you have keys or combination locks please give the code or location of key to the office
- WATER:** Please have the outside water turned on. We will require a working hose and access to water
- PARTS:** Please leave all your pool parts (drain plugs, baskets, jets, ladders etc.) out for our team to re-install
- POWER:** Breaker panels inside your home that control the pool equipment need to be turned on
- CLEAN YARDS:** Please ensure the yard is obstruction free and you have cleaned up after your pet

Upon completion of the opening, you will be emailed an Opening Checklist summarizing your service call.

NOTE: REPAIRS & ADDITIONAL SERVICES: Any additional service or pool repairs that you require will not be done at the time of the opening. If the opening crew finds any items that require service, the issues will be detailed on your "opening checklist" and our office will contact you to schedule a follow-up appointment & quote if necessary.

SALT CHLORINE GENERATORS:

All salt systems will be plugged in by our technicians and set to 0% chlorine production. **Once the water has reached operating temperature of 65 degrees Fahrenheit you may turn it on.** If Pool Craft is supplying salt we will add 2 bags to the pool and leave 2 bags on site. If you do not require salt you must specify this when booking the opening otherwise the salt will be added and the cost of salt will be added to your opening invoice.

After

It's time to fill & start the pool!

You can now fill your pool to the proper start-up level. As a measure of safety, we do not leave hoses running in pools unattended. You can contact us to book a start-up or start the pool yourself. Pool Craft will start up your pool at time of the opening provided your water is at the appropriate start up level, there is a dedicated working main-drain, and there are no service issues with the pool equipment.

PLATINUM PACKAGE CUSTOMERS receive an initial vacuum, pool start-up, heater start-up & cleaning, as well as all opening related chemicals with their package! **Contact us** today to sign up!



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