



Design • Build • Service

2024 SPRING SERVICE ORDER FORM

OPENING, CLOSING, & MAINTENANCE PACKAGES



2024 OPENING & CLOSING PACKAGE

+ PRE-PAY INCENTIVES!

GOLD STANDARD OPENING

\$469.95 + HST

\$369.95 for pools smaller than a 12x24

PACKAGE INCLUDES:

- Pump off cover (If Applicable) and remove
- Wash, fold, and store cover in garage
- Drain and store water bags (If Applicable)
- Re-assemble filtration equipment
- Re-install deck equipment
- Clean scum line
- Add shock treatment
- Start up system *if possible at time of opening*
- 1L concentrated algaecide
- 1L stain preventer

- * We will add the salt at a cost of \$12.99/bag
- * Additional cost to treat and clear pools with algae or heavy foliage.
- * Water should be turned on prior to scheduled opening date
- * Outside electrical breaker should be turned on
- * *Heater start-up & service not included. Please schedule this when booking your opening
- * *Pool cleaning not included in the price
- * *Start up and vacuum included in Platinum pkg

GOLD STANDARD CLOSING

\$469.95+ HST

\$369.95 for pools smaller than a 12x24

PACKAGE INCLUDES:

- Lower water level to appropriate winterizing level
- Winterize plumbing lines and filtration equipment
- Install winterizing plugs + Anti-Freeze
- Pool surface cleaning (approx 5 mins)
- Add shock treatment
- 1L concentrated algaecide
- Remove deck equipment
- Install winter cover and bags
- 1 L stain preventer

- * *Anti-freeze is additional \$9.99/ 4L Jug
- * Pool should be cleaned + balanced prior to closing
- * Cover adjustment or broken water bags need to be reported within 48 hours of closing. After 48 hours, regular service rates apply
- * *Anti-freeze included in Platinum pkg

☐ **GOLD OPENING AND CLOSING \$939.90 + HST**
PRE-PAY by March 15th, 2024
and receive a \$50 in store credit

Pools larger than 16 x 32 with additional or complex water features are subject to further costs

* Access to all pool equipment and supplies must be arranged prior to opening of pool



NOTICE: SALT WATER POOLS - CITY OF TORONTO

For clients WITH SALT WATER POOLS within the City of Toronto please NOTE:

CITY BY-LAWS prevent the discharge of SALT water into the municipal water treatment system. This means that pools containing salt cannot be discharged or backwashed into the street. Because of this, Pool Craft may have to schedule an additional visit to vacuum your pool at time of spring opening.

For pool closings, all clients with salt water pools must lower the water level to below the return jets prior to our arrival. There are a few ways to do this, give us a call and we'll walk you through it, or schedule a service call before your closing. If you are unable to lower the water please contact our office and speak to our SERVICE DEPARTMENT for pricing and options on lowering the water level.

2024 SERVICE PACKAGES

SUMMER SERVICE & MAINTENANCE



PLATINUM PACKAGE



OPEN & CLOSE + 18 WEEKS OF SUMMER SERVICE, WATER MAINTENANCE & **WINTER CHECKS!**

STARTING FROM \$3,995 + HST

For pools 12 x 24 and smaller. Bromine pools are priced upon request

PACKAGE INCLUDES:

- GOLD opening package with pool cleaning
- Heater cleaning & start up by licensed gas fitter
- 18 weeks of weekly maintenance and vacuuming
- Balancing chemicals required to balance and maintain the pool**
- Weekly filter maintenance (if applicable)
- Weekly cleaning of scum line
- Weekly report of the pool readings
- GOLD closing package

FOR A LIMITED TIME - Our Winter Check package is **included** in our PLATINUM package! **Valued at \$400**



PLATINUM GREEN

THE SAME SUPERIOR SERVICE PACKAGE, with the addition of natural products tailored to your pool!

Starting at \$4,325 + HST

For pools 16 x 32 and smaller



NOTE: If your pool has additional water features and is larger than 18 x 36 we will inspect your pool and provide a custom quote. The Platinum package does not include parts and or repairs required during the season. This will be invoiced separately. If you would like your pool maintained longer than the allotted 18 weeks, we will gladly schedule extra visits for an additional cost. This package includes balancing chemicals based on average use. If there is a special treatment required or you are running a swim school in your backyard additional chemicals will be billed based on usage.

PLATINUM PAYMENT SCHEDULE

4 equal payments of **\$998.75 + HST (\$1,128.59)**

Credit card payments will be processed March 15th, May 15th, June 30th & Sept 15th.

E transfers can be sent to payments@poolcraft.ca, password is: **poolcraft** (case sensitive). Please reference address in payment notes

If paying by cheque: All 4 cheques must be received by March 15th, 2024 and post dated for the following dates: March 15th, May 15th, June 30th, Sept, 15th

2024 LOYALTY MEMBER PACKAGES

ALTERNATIVES TO THE PLATINUM PACKAGE



Please note: **Areas outside York Region** are subject to a surcharge

MOBILE WATER TESTING PACKAGE



10 WEEKS, ON-SITE BALANCE

\$650 + HST

Cost of chemicals are extra

We are happy to come and test your water on site, bi-weekly for 10 weeks. Service will begin the week after pool opening. This does not include the cost of chemicals.

WEEKLY SERVICE



CLEAN & BALANCE

starting at **\$125 + HST**

Cost of chemicals are extra

For clients who prefer to have more flexibility, a weekly service that runs for a shorter period than our platinum package is ideal. Service will begin the week after pool opening. This does not include the cost of chemicals.

Please specify your preferred date you would like your weekly service to begin and we will do our best to accommodate you:

DATE: _____

PLEASE COMPLETE FORM BELOW & RETURN TO SERVICE@POOLCRAFT.CA

OPENING

☐ GOLD

☐ PLATINUM PKG

☐ PLATINUM GREEN PKG

APRIL 1 - APRIL 5	<input type="checkbox"/>
APRIL 8 - APRIL 12	<input type="checkbox"/>
April 15 - April 19	<input type="checkbox"/>
April 21 - April 26	<input type="checkbox"/>

April 29 - May 3	<input type="checkbox"/>
May 6 - May 10	<input type="checkbox"/>
May 13 - May 17	<input type="checkbox"/>

May 20 - May 23	<input type="checkbox"/>
*Victoria Day short wk	
May 27 - May 31	<input type="checkbox"/>
June 3 - June 7	<input type="checkbox"/>

June 10 - June 14	<input type="checkbox"/>
June 17 - June 21	<input type="checkbox"/>
Other	<input type="checkbox"/>

CLOSING

☐ GOLD

☐ PLATINUM PKG

☐ PLATINUM GREEN PKG

Aug 26 - Aug 30	<input type="checkbox"/>
Sept 3 - Sept 6	<input type="checkbox"/>
*Labour Day short wk	
Sept 9 - Sept 13	<input type="checkbox"/>

Sept 16 - Sept 20	<input type="checkbox"/>
Sept 23 - Sept 27	<input type="checkbox"/>
Sept 30 - Oct 4	<input type="checkbox"/>
Oct 7 - Oct 11	<input type="checkbox"/>

Oct 14 - Oct 18	<input type="checkbox"/>
*Thanksgiving short wk	
Oct 21 - Oct 25	<input type="checkbox"/>
Oct 28 - Nov 1	<input type="checkbox"/>

Nov 4 - Nov 8	<input type="checkbox"/>
Other	<input type="checkbox"/>

Please specify your preferred date of the week for your opening/closing and we'll do our best to accommodate you:

Opening: _____ Closing: _____ Pre-pay: ☐

Additional Services Available with Openings and Closings (+ HST)

EQUIPMENT start up (This includes a full System Setup, Lights and Water Features, Programming & Scheduling of your Automation if applicable)	\$99	
Summarize/opening spill-over spa	\$99	
Winterize/close spill-over spa	\$99	
Add salt to pool (at opening)	\$12.99/Ea	
Heater start up by a licensed gas fitter	\$175	
Heater clean and start up by a licensed gas fitter *recommended every 2 years	\$250	
Industrial vacuuming pool at time of opening/start up/per hour	\$75	
Industrial Salt Cell cleaning and inspection	\$45	
Industrial Cartridge cleaning w/ concentrated cleaner *cartridges cleaned at Pool Craft	\$150	

NAME: _____ EMAIL: _____

ADDRESS: _____ CITY: _____ POSTAL CODE: _____

PHONE: _____ WORK/CELL: _____

SUBTOTAL OF SERVICES: _____ HST: _____ TOTAL: _____

PAYMENT METHOD: ☐ VISA ☐ M/C ☐ CHEQUE ☐ ONLINE

CREDIT CARD #: _____ EXPIRY DATE: _____

CARD HOLDER: _____ 3 DIGIT CVV (On back of card): _____

Credit Card Pre Authorization Form

I, _____, authorized The Pool Craft Ltd, to bill my credit card in accordance to their billing procedures. I understand that the 30th of each month is when the monthly balance of my account will be processed. I will inform Pool Craft of any changes on my credit card. All Credit Card information is kept on file with your confidential client information and kept secure.

Personal Guarantee The undersigned guarantees performance of the financial provisions of this agreement.

Signature _____ Date _____

Upon receipt of your order, a detailed account of your order will be emailed to you confirming the services you have selected.

Online: E transfers can be sent to **payments@poolcraft.ca**. Password required is: **poolcraft** (case sensitive) Please reference address in the notes.



THANK YOU FOR YOUR BUSINESS!

POOLCRAFT.CA

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